

Elite Plus

Radisson®
MUMBAI GOREGAON

DINE, STAY,
ENTERTAIN, RELAX
& REJUVENATE.

Uncovering the newest membership in Mumbai aka Elite plus. Aspirational, young and unique with curated benefits to complement your lifestyle. Our membership offers for Gold and Platinum levels are best-in-class with great value and a multitude of experiences for you and your family through the year.

RADISSON MUMBAI GOREGAON

Reborn recently, Radisson Mumbai Goregaon offers brand new experiences for fine dining, all day dining and accommodation. Welcome to a full new floor dedicated to quintessential food and beverage offerings, classic cuisines and enchanting ambience. Choice of world cuisines with specialty Indian, Pan-Asian and more.



CARD BENEFITS

Join our yearly membership of Radisson Mumbai Goregaon and enjoy great benefits through the year



PRESENT YOUR CARD TO AVAIL
UNLIMITED BENEFITS IN A YEAR

PLATINUM MEMBERS

- 30% Savings on Food and Beverage (including alcohol) Bills for a table of upto 20 guests.
- 20% Savings on the Best Available Rate of rooms for Members and their guests.
- 25% Savings on Room Service, Spa & Bakery
- 15% Savings at Meetha.
- 20% Savings on Published Tariff (rack rates) of banquets, valid on non-negotiated rates.

GOLD MEMBERS

- 25% Savings on Food and Beverage (including alcohol) Bills for a table of upto 20 guests.
- 10% Savings on the Best Available Rate of rooms for Members and their guests.
- 25% Savings on Room Service, Spa and Bakery
- 15% Savings at Meetha.
- 20% Savings on Published Tariff (rack rates) of banquets, valid on non-negotiated rates.

HAPPY BAR HOURS

BUY 1 & GET 1 IMFL DRINK

(Offer valid upto maximum 10 guests from 12.30pm to 7.30 pm)

HAPPY COFFEE HOURS

BUY 1 & GET 1 TEA/ COFFEE

(Offer valid upto maximum 10 guests from 3.00pm to 7.00 pm)

MEMBER'S DAY

50% OFF ON THE FOOD BILL ON ALL MEAL PERIODS

(Offer valid for maximum 10 guests on Tuesdays only)

HIGH VALUE CERTIFICATES (ONE-TIME USE)

| CERTIFICATE TYPE | GOLD LEVEL | PLATINUM LEVEL |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------|------------|----------------|
| <p>GROUP CELEBRATIONS 50% discount on food & 20% on beverages, upto 10 guests. Valid from Sunday dinner to Thursday.</p> | 2 | 4 |
| <p>CAKE WITH OUR COMPLIMENTS Enjoy a complimentary 1 Kg Cake while dining at the restaurant.</p> | 1 | 1 |
| <p>TAKEAWAY CAKE 1 Kg Cake.</p> | | 1 |
| <p>WINE WITH OUR COMPLIMENTS Enjoy a complimentary bottle of House Wine while dining at the restaurant.</p> | 1 | 1 |
| <p>A SET MEAL WITH OUR COMPLIMENTS Enjoy a 4 course meal for 2 guests at Musaafer. Not valid on Sunday Brunch/Lunch.</p> | 1 | 2 |
| <p>WEEKEND ROOM OFFER Avail a 30% discount on the best available rate of rooms. Valid from Friday to Sunday for a maximum of 2 nights.</p> | 2 | 2 |
| <p>STAY WITH OUR COMPLIMENTS Enjoy a complimentary Stay inclusive of buffet breakfast for 2 guests.</p> | 1 | 2 |
| <p>POOL INDULGENCE Enjoy Swimming Pool usage/access for 2 adults & 2 children (below 10) from 7 am to 7 pm/ operational hours.</p> | 5 | 10 |
| <p>SPA OFFER 30% off on therapies at the Spa for 1 guest.</p> | 2 | 4 |
| <p>FOOT MASSAGE WITH OUR COMPLIMENTS Enjoy a complimentary 20 Mins Foot Massage for 1 guest.</p> | 1 | 2 |
| <p>A SWEET DELIGHT 25% Discount at Meetha, valid upto a maximum bill of Rs. 5000/-</p> | 1 | 2 |
| <p>PRIVATE SPACE WITH OUR COMPLIMENTS Enjoy a complimentary access to the Boardroom, upto 3 hours for a maximum of 10 guests.</p> | 1 | 2 |

PARTNER HOTEL BENEFITS

FAIRFIELD BY MARRIOTT MUMBAI INTERNATIONAL AIRPORT

As an Elite Plus member, present your membership card at our partner hotel Fairfield by Marriott Mumbai International Airport and enjoy the following benefits:

SAVINGS ON FOOD
& BEVERAGES

20% for upto 10 guests

SAVINGS ON BEST AVAILABLE
RATES OF ROOMS

20% for a stay of maximum 2 nights
(Any category of rooms)



THE ANNUAL MEMBERSHIP FEE

| LEVEL | REGULAR FEE | SPECIAL OFFER | NET PAYABLE |
|-----------------------|-------------------|-------------------|-------------|
| GOLD LEVEL | ₹11,000 + 18% GST | ₹10,000 + 18% GST | ₹11,800 AI |
| PLATINUM LEVEL | ₹15,000 + 18% GST | ₹14,000 + 18% GST | ₹16,520 AI |

STANDARD TERMS AND CONDITIONS

Membership

- The membership program offers dining, accommodation and lifestyle privileges at Radisson Mumbai Goregaon.
- "Member" is defined as an 'individual' who sign-ups for the membership by paying a membership fee.
- The membership is offered in two levels viz., Gold and Platinum.
- The membership term (validity period) shall be 12 calendar months from the date of receipt of membership payment.
- The membership card and the certificates are valid as printed, stamped and cannot be extended or revalidated. These cannot be replaced if lost or stolen.
- The membership card and the certificates have no cash value and cannot be used for any other hotel service.
- The membership card is not transferable. Only one Card can be used per visit, per party, per meal period.
- It is mandatory to present the Membership Card or Certificates in original for availing the discounts and benefits under this program.
- Terms and Conditions and benefits are subject to change without prior notice. Please refer to the program website (www.clubeliteplus.com) for the latest updates.
- The Hotel reserves the right to add, modify, withdraw or delete any of the benefits, rules, terms and conditions and the duration of the program, with or without prior notice. All decisions in this regard will be final and binding on the members of the program.
- The Hotel reserves the right to take legal action including terminating the Membership and blacklisting the member if the Member is found abusing, defrauding the hotel or the program.
- The Hotel's maximum liability towards the member under unforeseen circumstances, is to the extent of the membership fee paid. The Member cannot claim any amount for any incidents of service lapses or availability of services under the program.
- The member unconditionally accepts the program terms and conditions, as amended from time to time and agrees to be bound by them.
- In the event of a dispute, the Hotel reserves the right for final interpretation of these terms and conditions and also the right to resolve issues at its own discretion.

Cancellation of Purchase / Refund Policy

- The membership Fee is non-refundable after 15 days of acceptance of the membership package. The member can request a refund within these 15 days provided the membership has not been used and the refund is requested in writing. The refund will only be actioned after the receipt of the membership card and all the un-used certificates. The mode of refund will be exactly the same as the payment mode of the Membership Fee

Dining Benefits

- Membership discounts are available on a table of a maximum of twenty (20) guests.
- Children above 5 years of age are included in the total guest count for the purpose of calculating the discount percentage under this program.
- To avail of the dining discounts, the minimum requirement is that two (2) food items must be ordered. This discount can be availed on the total food order and only one card will be accepted per table / per visit / per meal period.
- The hotel reserves the right to offer / not offer the membership benefits in conjunction with any other special promotion or discount program.
- The value of the specific discount shall not include taxes.
- The Dining Benefits are not applicable during Christmas Eve, New Year's Eve, Valentine's Day, Independence Day or any other day as specified by the hotel.

Accommodation Benefits

- All reservations are subject to room allocation availability. Room bookings must be made with the Member Help Desk. The hotel may not honor a direct reservation under the program.
- Black-out dates may apply during periods of expected high occupancy.
- The accommodation benefits cannot be used in conjunction with other special promotions, rates, packages, tours, etc. Benefits will not apply on the rates for Travel Agents or Corporations. No commissions are given on these bookings.
- Amendments or cancellations of room reservations must be made with a 72-hour prior notice. Hotel Cancellation Policy will apply with respect to retention charges.
- It is imperative to present valid government photo ID's with address of the occupants of the room along with the applicable certificate in original to avail of the accommodation benefits.
- All house rules applicable to resident guests apply to members.

Certificates

- All certificates enclosed are for one-time use only, must be surrendered at the time of arrival, have to be utilized in full and cannot be exchanged for cash or any other service.
- The benefits given in the certificates are accompanied by the terms and conditions given on the face and on the reverse of the certificate.
- All house rules are applicable on usage of the swimming pool and the spa certificates.
- Torn or damaged certificates are not acceptable for use at the restaurant.
- Any unauthorized attempt to reprint or reproduce the certificates of the program is unlawful and may lead to appropriate legal action including prosecution.

Privacy Policy

The Membership Program 'Elite Plus' is solely operated by Loyaltician CRM India Private Limited (LCRM) as an authorized representative of Radisson Mumbai Goregaon. LCRM will issue payment receipts and collect personally identifiable information from the members in order to service their (his / her) membership under express consent on sign up. Servicing may include (but not be limited to) disseminating promotional content by all available communication channels (including but not limited to Phone, Email, Whatsapp, Messenger, Chatbot, Letters and any other means available), information updates on the membership and the renewal of the membership.

The member expressly and unequivocally agrees to the privacy policy and the terms and conditions of the program mentioned on www.clubeliteplus.com. The Member agrees that without collecting personal details, it may not be possible to manage the membership effectively or at all. The Members Help Desk facilitates and answers all questions regarding privacy.